

The ARTS CENTRE Hounslow

Job Description

Temporary Festive Bar Staff

Job Title:

Temporary Festive Bar Staff (during the Christmas period, Tuesdays - Sundays, afternoon and evening shifts).

Contract Type: Zero Hour Contract

Duration: Christmas Pantomime Season (25th November - 31st December)

Age Requirement: Must be 18 years or older

Position reports to: Bar Manager

Location: The Arts Centre Hounslow (base)

Salary: National Minimum Wage

About Us/the role:

The Arts Centre Hounslow is a vibrant theatre and entertainment venue. We are gearing up for the festive season and are seeking enthusiastic and experienced bar staff to join our team during the Christmas Pantomime season. If you have a passion for delivering excellent customer service and enjoy working in a fast-paced, festive environment, we want to hear from you!

Key Responsibilities:

- **Bartending:** Prepare and serve a variety of beverages, including alcoholic and non-alcoholic drinks, in accordance with established recipes and standards.
- **Customer Service:** Interact with patrons in a friendly and professional manner, ensuring a positive customer experience. Provide recommendations and answer inquiries about the available drinks and snacks.
- **Cash Handling:** Process cash and card transactions accurately, handling payments and giving change. Maintain a secure and organised cash register.
- **Cleanliness:** Keep the bar area clean and well-stocked throughout shifts. Adhere to hygiene and safety standards, including regular cleaning of equipment and utensils.
- **Team Collaboration:** Work collaboratively with other bar staff members, as well as the wider venue team, to ensure smooth operation and a cohesive customer service experience.

- **Compliance:** Adhere to all relevant legal regulations regarding the sale and service of alcohol. Verify the age of customers to ensure compliance with age restrictions.

Qualifications and Experience:

- Previous experience working in a bar or similar hospitality role is essential.
- Must be 18 years of age or older.
- Excellent customer service and communication skills.
- Ability to work in a fast-paced environment and handle high-volume periods, especially during peak hours.

Personal Attributes:

- Friendly and approachable demeanour.
- Enthusiastic and positive attitude, particularly in the festive holiday atmosphere.
- Strong multitasking and organisational skills.
- Ability to remain calm under pressure.

Working Hours:

As a zero-hour contract role, working hours will be variable and based on the demands of the Christmas Pantomime season. Flexibility is essential, and the successful candidate should be available to work evenings and weekends.

How to Apply:

If you meet the qualifications and are excited about contributing to a lively and festive atmosphere, please submit your CV to hello@theartscentre.london by the 3rd November. Hounslow Arts Centre is an equal opportunity employer. We encourage applications from candidates of all backgrounds and experiences. We thank all applicants for their interest; however, only those selected for an interview will be contacted.